

## Cambridge City Council Equality Impact Assessment

Completing an Equality Impact Assessment will help you to think about what impact your strategy, policy, plan, project, contract or major change to your service may have on people that live in, work in or visit Cambridge, as well as on City Council staff.



The template is easy to use. You do not need to have specialist equalities knowledge to complete it. It asks you to make judgements based on evidence and experience. There are guidance notes on the intranet to help you. You can also get advice from Suzanne Goff, Strategy Officer on 01223 457174 or email [suzanne.goff@cambridge.gov.uk](mailto:suzanne.goff@cambridge.gov.uk) or from any member of the Joint Equalities Group.

### 1. Title of strategy, policy, plan, project, contract or major change to your service:

Public Spaces Protection Order: Punt and Tour Touting

## 2. What is the objective or purpose of your strategy, policy, plan, project, contract or major change to your service?

To introduce a public spaces protection order (PSPO) within certain areas of Cambridge City Centre as shown on the Map

It is proposed that the order will prohibit verbally:

Advertising or

Soliciting for custom or

Otherwise touting for

a punt tour or the hire or use of punts boats or similar craft on the River Cam (including any walking tour which includes or involves, whether or not for consideration, a punt tour or hire or use of punts boats or similar craft on the River Cam)

The restrictions have certain exemption explained in the Order.

By virtue of [Chapter 2 of the Anti-social Behaviour, Crime and Policing Act 2014](#), a local authority can make a PSPO if satisfied, on reasonable grounds that the following two conditions are met:

(1) that activities carried on in a public place within the authority's area have had a detrimental effect on the quality of life of those in the locality, or it is likely that activities will be carried on in a public place within that area and that they will have such an effect.

(2) that the effect, or likely effect, of the activities is, or is likely to be, of a persistent or continuing nature; is, or is likely to be, such as to make the activities unreasonable; and justifies the restrictions imposed by the notice.

A report is presented to Strategy and Resources Committee on 4 July detailing the responses to consultation and the main substantive issues raised during the consultation process.

Once in place, prominent notices will need to be displayed drawing the attention of members of the public to the fact that an order has been made and its effect.

## 3. Who will be affected by this strategy, policy, plan, project, contract or major change to your service? (Please tick those that apply)

Residents

Visitors

Staff

A specific client group or groups (please state):

Unlicensed punt operators and touts working for them

**4. What type of strategy, policy, plan, project, contract or major change to your service is this? (Please tick)**

- New  
 Revised  
 Existing

**5. Responsible directorate and service**

Directorate: Community Services

Service: Safer Communities

**6. Are other departments or partners involved in delivering this strategy, policy, plan, project, contract or major change to your service?**

- No  
 Yes (please give details):

Various City Council departments such as Environment, Property Services and Streets and Open Spaces. External agencies include The Police, Cam Conservators, Tourist Office, and County Council.

## 7. Potential impact

Please list and explain how this strategy, policy, plan, project, contract or major change to your service could **positively** or **negatively** affect individuals from the following equalities groups.

When answering this question, please think about:

- The results of relevant consultation that you or others have completed (for example with residents, people that work in or visit Cambridge, service users, staff or partner organisations).
- Complaints information.
- Performance information.
- Information about people using your service (for example whether people from certain equalities groups use the service more or less than others).
- Inspection results.
- Comparisons with other organisations.
- The implementation of your piece of work (don't just assess what you think the impact will be after you have completed your work, but also think about what steps you might have to take to make sure that the implementation of your work does not negatively impact on people from a particular equality group).
- The relevant premises involved.
- Your communications.
- National research (local information is not always available, particularly for some equalities groups, so use national research to provide evidence for your conclusions).

**(a) Age** (any group of people of a particular age, including younger and older people – in particular, please consider any safeguarding issues for children and vulnerable adults)

Young people may be affected especially those looking for summer time work selling punt tickets.

**(b) Disability** (including people with a physical impairment, sensory impairment, learning disability, mental health problem or other condition which has an impact on their daily life)

The restriction on tout numbers may improve accessibility and safety for the group.

**(c) Gender**

Impact neutral

**(d) Pregnancy and maternity**

Impact neutral

**(e) Transgender (including gender re-assignment)**

Impact neutral

**(f) Marriage and Civil Partnership**

Impact neutral

**(g) Race or Ethnicity**

The notice may not be understood by those whose first language is not English, or who cannot read.

**(h) Religion or Belief**

Impact neutral

**(i) Sexual Orientation**

Impact neutral

**(j) Other factors that may lead to inequality – in particular – please consider the impact of any changes on low income groups or those experiencing the impacts of poverty (please state):**

The PSPO is aimed at tackling touting for punt tours and hire and walking tours. It could be argued that this may bring about job losses or a reduction in earnings.

## 8. If you have any additional comments please add them here

The Council has already taken a number of steps to deal with the problems of caused by touts, full details are presented in the [report](#) to Strategy and Resources Committee on 4 July  
A summary of the measures tried:

- Restrictions within leases/licences on the locations and numbers of touts
- A voluntary code of practice covering matters such as behaviour, touting locations and numbers
- Byelaws to deal with aggressive punt touting
- Injunctions to control touting

Despite these steps, public concern about the activities and prevalence of touts in the city continues. The City Council received 33 complaints about touts in the period from April to October 2015. The complaints ranged from concern about the number of touts gathering together and obstructing pavements to harassment of residents and visitors, including rude and aggressive behaviour, such as urinating in public and shouting abuse at people.

The consultation responses showed 54% of respondents supported a PSPO. The most common views of touting were that touts are a nuisance, aggressive, intimidating or similar.

## 9. Conclusions and Next Steps

- If you have not identified any negative impacts, please sign off this form.
- If you have identified potential negative actions, you must complete the action plan at the end of this document to set out how you propose to mitigate the impact. If you do not feel that the potential negative impact can be mitigated, you must complete question 8 to explain why that is the case.
- If there is insufficient evidence to say whether or not there is likely to be a negative impact, please complete the action plan setting out what additional information you need to gather to complete the assessment.

All completed Equality Impact Assessments must be emailed to Suzanne Goff, Strategy Officer, who will arrange for it to be published on the City Council's website.

Email [suzanne.goff@cambridge.gov.uk](mailto:suzanne.goff@cambridge.gov.uk)

## 10. Sign off

Name and job title of assessment lead officer: Lynda Kilkelly, Safer Communities Manager

Names and job titles of other assessment team members and people consulted:

Ivan Kitooke, Project Officer

Tom Kingsley, Project Officer

Date of completion: 16 June 2016

Date of next review of the assessment: June 2017

## Action Plan

**Equality Impact Assessment title:** Public Spaces Protection Order: Punt and Tour Touting

**Date of completion:** June 2016

<b>Equality Group</b>	<b>Age</b>
Details of possible disadvantage or negative impact	Young people may find that they are unable to get summer tout jobs to sell punt tickets
Action to be taken to address the disadvantage or negative impact	Since the Order has exemptions to the restrictions, anyone that may be affected will be able to tout within the designated areas as specified in the Order.
Officer responsible for progressing the action	
Date action to be completed by	

<b>Equality Group</b>	<b>Disability</b>
Details of possible disadvantage or negative impact	
Action to be taken to address the disadvantage or negative impact	
Officer responsible for progressing the action	
Date action to be completed by	

<b>Equality Group</b>	<b>Gender</b>
Details of possible disadvantage or negative impact	
Action to be taken to address the disadvantage or negative impact	
Officer responsible for progressing the action	
Date action to be completed by	

<b>Equality Group</b>	<b>Pregnancy and Maternity</b>
Details of possible disadvantage or negative impact	
Action to be taken to address the disadvantage or negative impact	
Officer responsible for progressing the action	
Date action to be completed by	

<b>Equality Group</b>	<b>Transgender</b>
Details of possible disadvantage or negative impact	
Action to be taken to address the disadvantage or negative impact	
Officer responsible for progressing the action	
Date action to be completed by	

<b>Equality Group</b>	<b>Marriage and Civil Partnership</b>
Details of possible disadvantage or negative impact	
Action to be taken to address the disadvantage or negative impact	
Officer responsible for progressing the action	
Date action to be completed by	



<b>Equality Group</b>	<b>Race or Ethnicity</b>
Details of possible disadvantage or negative impact	Those who first language is not English or who cannot read will be unable to understand the notice
Action to be taken to address the disadvantage or negative impact	The order will be widely publicised and available on the Council website with the options to receive it in formats other than in English. Enforcement officers and police will issue a warning if they witness touting and the person is in breach of the PSPO and that they must stop or be issued with a fixed penalty notice. In this way it would not be possible for a person to be unaware of the order.
Officer responsible for progressing the action	Ivan Kitooke, Safer Communities
Date action to be completed by	On commencement of the order

<b>Equality Group</b>	<b>Religion or Belief</b>
Details of possible disadvantage or negative impact	
Action to be taken to address the disadvantage or negative impact	
Officer responsible for progressing the action	
Date action to be completed by	

<b>Equality Group</b>	<b>Sexual Orientation</b>
Details of possible disadvantage or negative impact	
Action to be taken to address the disadvantage or negative impact	
Officer responsible for progressing the action	
Date action to be completed by	

<b>Other factors that may lead to inequality</b>	
Details of possible disadvantage or negative impact	A possible reduction in income for touts and unlicensed punt operators
Action to be taken to address the disadvantage or negative impact	Help to promote other ways of ticket selling through licenced operations
Officer responsible for progressing the action	Ivan Kitooke
Date action to be completed by	On commencement of the order